

S 160 - CUSTOMER RELATIONS

Establishing and maintaining outstanding customer relations are regarded as vital and essential to Company. Whether providing a service or delivering a product, our goal is to ensure customer satisfaction. At all times, customers will be treated in a polite and courteous manner.

Satisfied loyal customers are our most valuable product – we must be customer-centered to survive in today's world. Customers and clients shall be treated honestly and fairly in a polite and courteous manner.